

Agenda Title:	Interlocal Agreement – GoPass Fee Sharing Revenue Agreement – GoTriangle – Contract Amendment No 1		
Meeting Date:	May 5, 2026		
Meeting Type:	City Council Meeting - First Tuesday - Afternoon & Evening Sessions		
Department:	Transportation		
Sponsor(s):	Paul Kallam		
Fiscal Impact	Yes	Dollar Amount:	\$275,701
Budgeted	No	Budget Source:	Operating Budget

Agenda Item Description:

Het Patel, Transportation

GoTriangle, serving as lead manager of the Regional GoPass program, collects fare revenue on GoRaleigh's behalf and then distributes the agreed upon share to GoRaleigh. The GoPass program is a regional transit pass and includes access via physical smart card or mobile app. This request is to increase the original contract amount by \$275,701 due to higher than projected ridership and fare collections in the region. The increase represents additional revenue that the City is anticipated to receive over the remainder of the three-year contract term ending June 30, 2027.

Recommended Action: Authorize the City Manager to execute the revenue contract amendment with GoTriangle.

Agenda Item Details:

The revenue share amount is determined by an agreed upon formula utilizing trips completed on GoRaleigh-operated service by Regional GoPass holders.

The Regional GoPass is an agreement between the City of Raleigh and GoTriangle to improve the transit rider experience across the Triangle Region. The Regional GoPass is a flat-fee subscription based program in which organizations, businesses, nonprofits, or other entities can purchase a set number of annual passes for their employees, customer base, constituents, etc. for use on the local transit systems. Examples of past

and/or current Regional GoPass holders include NC State University, the University of North Carolina at Chapel Hill, and the State of North Carolina. Holders of the Regional GoPass can use any GoRaleigh or GoTriangle operated transit services using a single device or card.

This program existed prior to the COVID-19 pandemic and fare suspension. This agreement is part of the restart of the program. The purpose of this agreement is to establish how the interoperability will occur and to create an established formula for fare revenue allocation. GoTriangle leads the majority of new business sales and contract management, and GoRaleigh receives a proportion of the fixed fee contract, based on system ridership and fare rates for each system. The established formula provides a clear outline of how much revenue is anticipated to be remitted to the City of Raleigh based on ridership and the number of GoPass memberships purchased.

Contract Properties:

Name of Project:	GoPass Fee Sharing Revenue Agreement
Name of Vendor:	GoTriangle
Managing Division:	Transportation - Transit
Approval Request:	Contract Award
Reason for Council Review:	Contract Amount > \$300,000
Original Contract:	\$287,692
Amount of this Amendment:	\$275,701
Encumbered this approval:	N/A - revenue agreement
Budget Transfer	N/A