

Contract Title:	Contract Services – ADA Paratransit Transportation Services - GoTriangle
Meeting Date:	
Meeting Type:	City Council Meeting - First Tuesday - Afternoon & Evening Sessions
Department:	Transportation
Sponsor(s):	Paul Kallam
Fiscal Impact	Yes
Dollar Amount:	\$1,428,119
Budgeted	Yes
Budget Source:	Operating Budget

Agenda Content:

David Walker, Transportation

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The City of Raleigh provides curb-to-curb transportation services to individuals who meet the qualifications of the Americans with Disabilities Act (ADA) during the same hours of operation as GoRaleigh fixed-route services. GoRaleigh Access services are fully accessible and provide curb-to-curb transportation to eligible individuals unable to use a regular fixed-route transit bus due to a physical or cognitive disability. GoRaleigh Access service operates within a width of 3/4 of a mile on each side of GoRaleigh's fixed routes and utilizes the services of RATP Dev, participating taxi companies, and GoTriangle to perform these critical trips.

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The Transit Division is renewing the contract with GoTriangle for the provision of Americans with Disabilities Act (ADA) paratransit transportation, on an as-needed basis, to eligible passengers who wish to travel into the service area from outside Raleigh's regular paratransit service area. Transit staff recommends the continuation of this arrangement with GoTriangle to maintain the elimination of paratransit transfers between GoTriangle and the City's ADA transit program GoRaleigh Access. Otherwise, each party would bear the full cost of all requested paratransit trips made solely within their respective paratransit service areas and the passengers would be required to transfer between services. The cost for these trips is shared with GoTriangle paying 75% of the trip cost and GoRaleigh paying 25%. The City's contribution to the total cost of these services is capped at 25% of the total cost. The City's projected costs for the four-year contract are as follows: FY26 at \$332,365, FY27 at \$348,533, FY28 at \$365,112 and FY29 at \$382,109. A new purchase order will be created each fiscal year.

Recommended Action: Authorize the City Manager to execute a contract with GoTriangle in the amount not to exceed \$1,428,119.

Contract Properties:

Name of Project:	ADA Paratransit Transportation Services
Name of Vendor:	GoTriangle
Managing Division:	Transportation – Transit
Approval Request:	Contract Award
Reason for Council Review:	Contract Amount > \$300,000
Original Project Budget:	\$1,428,119
Award Amount:	\$1,428,119
Encumbered this approval:	\$332,365
Budget Transfer	N/A
Options for renewal:	N/A

ADA paratransit service criteria

There are six (6) service criteria that are used to evaluate ADA paratransit services comparability to fixed-route service. These criteria only represent the minimum service standards and can be exceeded if the local governing body so chooses. The six (6) basic criteria for determining ADA comparability to fixed-route service are as follows:

1. ADA paratransit service must be available in the same area served by fixed routes. Specifically, service must be made available to all origins and destinations within a width of 3/4 of a mile on each side of each fixed route. This includes an area within 3/4 of a mile radius at the end of each fixed route as well.
2. ADA paratransit service must be available to any ADA-paratransit-eligible persons at any requested time on any particular day during which GoRaleigh fixed-route vehicles are operating for the respective 3/4-mile radius in response to a request for service made the previous day.
3. ADA paratransit fares must not exceed twice the fare that would be charged to an individual paying full fare for a trip of similar length, at a similar time of day on the fixed-route system.
4. There can be no trip restrictions or priorities based on trip purpose.
5. Service must be made available to eligible persons on a next-day basis.
6. There can be no constraints on the amount of service that is provided to any eligible person. Specifically, there can be no operating practice that significantly limits the availability of service to ADA-paratransit-eligible individuals.