

Office of Community
Engagement

City Council Retreat
Community Engagement
Follow Up

February 7, 2023



Raleigh



Café Conversation



Community Engagement Board Update

Board & Commission Electronic Meetings

Additional Community Engagement Options

- Immediate (0-6 months)
- Short Term (6-12 months)
- Long Term (1-3 years)



Dr. Sarah Glova



Stacy Ahua



TraShanna Sanchez



Jeff Aguiar



Donna Bailey



Tandra Byrd



Carmen Cauthen



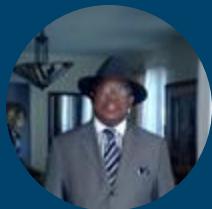
Leon Cooke



Kendall Griffith



Clinton Hill



Dr. Ulysses Lane



Mary Lucas



Anthony McLeod



Amber Smith



Cheryl Tung

Community Engagement Board

Return to the March 21st City Council Meeting with an implementation plan and recommendations for the City of Raleigh Public Comment Period

Items under discussion

- Adding an additional meeting for public and council comments only
- Enhancing how our public comment process is communicated
- Adding a potential time minimum
- Voicemail public comment

Boards & Commissions

Public Comment

1. Required by Code; or
2. Required by the Bylaws; or
3. Not Required, but offered by board or commission

Boards & Commissions

In Person

RTN Streamed (*YouTube/Granicus*)

Currently 7 Boards/Commissions

Advisory

Parks, Recreation and Greenway Advisory Board

Planning Commission

Raleigh Transit Authority (RTA)

Quasi- Judicial

Appearance Commission *semi quasi-judicial*

Board of Adjustment

Raleigh Civil Service Commission

Raleigh Historic Development Commission
(COA RHDC Committee) *semi quasi-judicial*

Boards & Commissions

In Person
RTN Recording Only

Currently 1 Board

Bicycle and Pedestrian Advisory (BPAC)

Boards & Commissions

In Person
Public Viewing *staff liaison supported*

Currently 2 Boards/Commissions

Historic Resources and Museum

Stormwater Management

Boards & Commissions

In Person Only

Currently 11 Boards/Commissions

Advisory

Arts Commission

Community Engagement Board

Environmental Advisory Board

Fair Housing Hearing Board

Hispanic and Immigrants Affairs Board

Historic Cemeteries Advisory Board

Human Relations Commission

Mayor's Commission for Persons with Disabilities

Police Advisory Board

Public Art and Design Board

Substance Use Advisory Board

Raleigh Convention and Performing Arts Center Authority

Community Engagement Café

MENU

Complimentary Items

Current Engagement, Outreach & Education Options

Boards and Commissions
Community Connectors
Public Comment Period *board & commission meetings*
Public Comment Period *City Council meetings*
City Council Town Hall Meetings
Community Engagement Board
Neighborhood Rezoning Meeting
Department Engagement & Outreach Events
Local Government Language Access Collaborative

Raleigh Neighborhood Registry
Raleigh Planning Academy
Raleigh Neighborhood College
Citizens Leadership Academy
Public Input/Engage Raleigh
City of Raleigh Social Media
City of Raleigh Website
City Newsletters
Gov Delivery

ON THE HOUSE

Appetizer

Immediate Options (0-6 months)

Quarterly Town Hall Meetings	Medium
Engagement Campaign	Low
Access to Community Centers for CACs	Medium

COST \$-\$

Main Course

Short Term Options (6-12 months)

Develop Engagement Network	High
Regular Meet and Greet for service departments	Medium

COST \$\$-\$\$\$

Dessert

Long Term Options (1-3 years)

Establish External Community Engagement Service Unit	High
Host City of Raleigh Expo	Medium

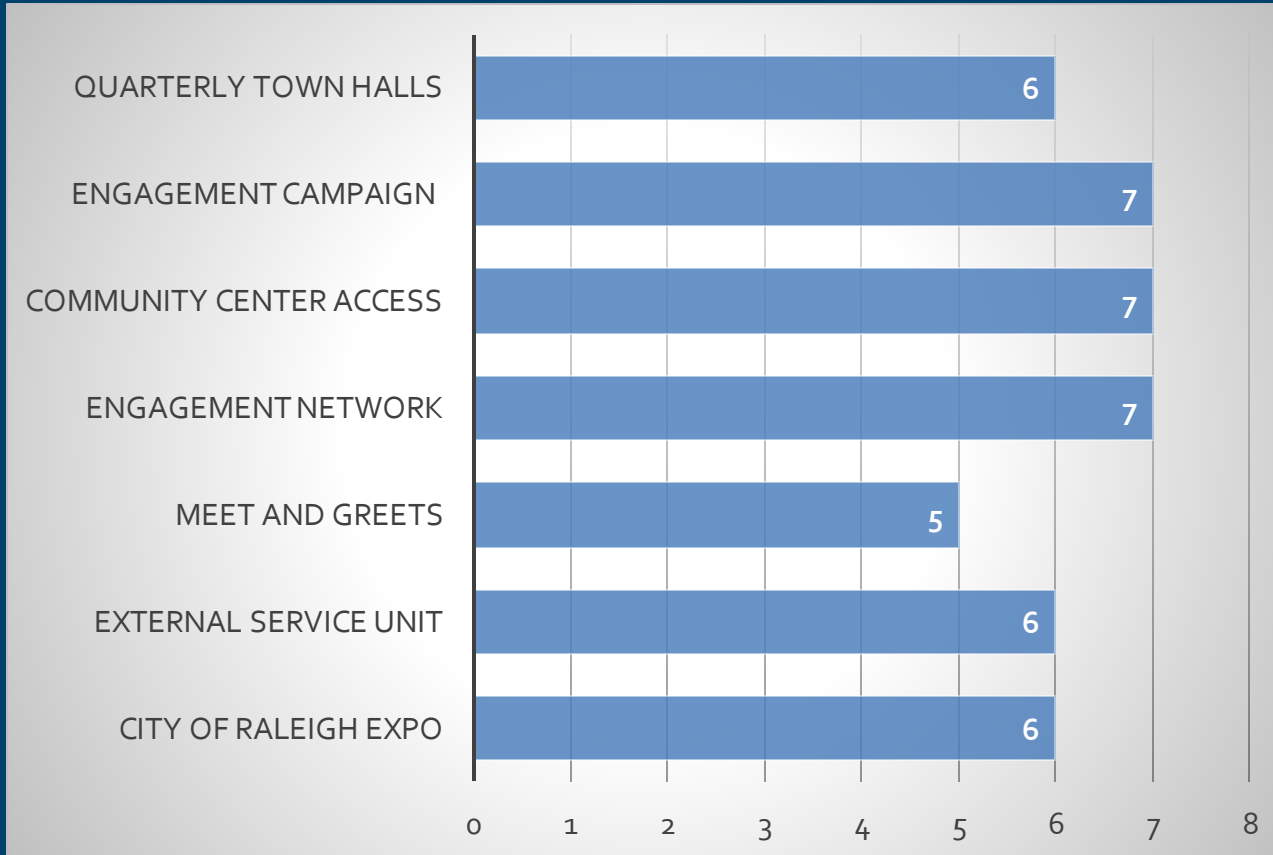
COST \$\$-\$\$\$

Left Side

Items for Selection

Right Side

Price Range and
Potential Staff Impact



Public Comment Period <i>City Council meetings</i>	Citizens Leadership Academy
City Council Town Hall Meetings	Public Input/Engage Raleigh
Community Engagement Board	City of Raleigh Social Media
Neighborhood Rezoning Meeting	City of Raleigh Website
Department Engagement & Outreach Events	City Newsletters
Local Government Language Access Collaborative	Gov Delivery

Quarterly Town Hall Meetings

- Held once a quarter per council member
- Increased opportunity for in-person meetings

Recommended Action: Authorization to increase town hall meetings from 2 per year to 4 per year

<i>Appetizer</i>		COST \$-\$
Immediate Options (0-6 months)		
Quarterly Town Hall Meetings		Medium
Engagement Campaign		Low
Access to Community Centers for CACs		Medium
<i>Main Course</i>		COST \$\$-\$\$\$
Short Term Options (6-12 months)		
Develop Engagement Network		High
Regular Meet and Greet <i>for service departments</i>		Medium
<i>Dessert</i>		COST \$\$-\$\$\$
Long Term Options (1-3 years)		
Establish External Community Engagement Service Unit		High

Public Comment Period <i>City Council meetings</i>	Citizens Leadership Academy
City Council Town Hall Meetings	Public Input/Engage Raleigh
Community Engagement Board	City of Raleigh Social Media
Neighborhood Rezoning Meeting	City of Raleigh Website
Department Engagement & Outreach Events	City Newsletters
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Engagement Campaign

- Streamline offline engagement information
- Enhanced visibility & storytelling

Recommended Action: None

Appetizer

COST \$-\$

Immediate Options (0-6 months)

Quarterly Town Hall Meetings	Medium
Engagement Campaign	Low
Access to Community Centers for CACs	Medium

Main Course

COST \$\$-\$\$\$

Short Term Options (6-12 months)

Develop Engagement Network	High
Regular Meet and Greet <i>for service departments</i>	Medium

Dessert

COST \$\$-\$\$\$

Long Term Options (1-3 years)

Establish External Community Engagement Service Unit	High
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Public Comment Period <i>City Council meetings</i>	Citizens Leadership Academy
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Community Center Access

- Citizen Advisory Councils
- Pre-determined list of community centers
- Available until Engagement Network is established
- Staff would work within the CAC network to ensure all active and non-active CACs are aware of this interim opportunity

Appetizer

COST \$-\$ \$

Immediate Options (0-6 months)

Quarterly Town Hall Meetings	Medium
Engagement Campaign	Low
Access to Community Centers for CACs	Medium

Main Course

COST \$\$-\$ \$ \$

Short Term Options (6-12 months)

Develop Engagement Network	High
Regular Meet and Greet <i>for service departments</i>	Medium

Dessert

COST \$\$-\$ \$ \$

Long Term Options (1-3 years)

Establish External Community Engagement Service Unit	High
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Meeting Spaces

District A

Eastgate Neighborhood Center
4200 Quail Hollow Dr.

District B

Abbotts Creek Community Center
9950 Durant Rd.

District C

Roberts Neighborhood Center
1300 E. Martin St.

District D

Powell Drive Neighborhood Center
740 Powell Dr.

District E

Glen Eden Neighborhood Center
1500 Glen Eden Dr.

Community Center Access

Normal Operating Hours

10am-9pm M-F

9am-3pm Sat

1pm-6pm Sun

Includes

Access to center

City Wi-Fi

Tables

Chairs

Projector

Does Not Include

Assigned Community Relations Analyst

Mailings

Capacity Building

Community Center Access



Public Comment Period <i>City Council meetings</i>	Citizens Leadership Academy
City Council Town Hall Meetings	Public Input/Engage Raleigh
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Community Center Access

Recommended Action: Authorization to allow Citizen Advisory Councils access pre-determined list of community centers March 1, 2023 until Engagement Network is established.

Appetizer

COST \$-\$

Immediate Options (0-6 months)

Quarterly Town Hall Meetings	Medium
Engagement Campaign	Low
Access to Community Centers for CACs	Medium

Main Course

COST \$\$-\$\$\$

Short Term Options (6-12 months)

Develop Engagement Network	High
Regular Meet and Greet <i>for service departments</i>	Medium

Dessert

COST \$\$-\$\$\$

Long Term Options (1-3 years)

Establish External Community Engagement Service Unit	High
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Main Course

Short Term Options (6-12 months)

COST \$\$-\$\$\$

Develop Engagement Network	High
Regular Meet and Greet for service departments	Medium

Dessert

Long Term Options (1-3 years)

COST \$\$-\$\$\$

Establish External Community Engagement Service Unit	High
Host City of Raleigh Expo	Medium



Remaining Priorities

- Consideration for additional FTE's through FY24 budget process
- Consideration for additional operational funds through FY24 budget process

Questions

