

Office of Community  
Engagement

City Council Retreat  
Community Engagement  
Follow Up

February 7, 2023



Raleigh



# Café Conversation



Community Engagement Board Update

Board & Commission Electronic Meetings

Additional Community Engagement Options

- Immediate (0-6 months)
- Short Term (6-12 months)
- Long Term (1-3 years)



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Leon Cooke



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Clinton Hill



Dr. Ulysses Lane



Mary Lucas



Anthony McLeod



Amber Smith



Cheryl Tung

# Community Engagement Board

Return to the March 21<sup>st</sup> City Council Meeting with an implementation plan and recommendations for the City of Raleigh Public Comment Period

## Items under discussion

- Adding an additional meeting for public and council comments only
- Enhancing how our public comment process is communicated
- Adding a potential time minimum
- Voicemail public comment

# Boards & Commissions

## Public Comment

1. Required by Code; or
2. Required by the Bylaws; or
3. Not Required, but offered by board or commission

# Boards & Commissions

In Person

RTN Streamed (*YouTube/Granicus*)

**Currently** 7 Boards/Commissions

## Advisory

Parks, Recreation and Greenway Advisory Board

Planning Commission

Raleigh Transit Authority (RTA)

## Quasi- Judicial

Appearance Commission *semi quasi-judicial*

Board of Adjustment

Raleigh Civil Service Commission

Raleigh Historic Development Commission  
(COA RHDC Committee) *semi quasi-judicial*

# Boards & Commissions

**In Person**  
**RTN** Recording Only

**Currently** 1 Board

Bicycle and Pedestrian Advisory (BPAC)

# Boards & Commissions

**In Person**

**Public Viewing** *staff liaison supported*

**Currently** 2 Boards/Commissions

Historic Resources and Museum

Stormwater Management

# Boards & Commissions

In Person Only

**Currently** 11 Boards/Commissions

## Advisory

Arts Commission

Community Engagement Board

Environmental Advisory Board

Fair Housing Hearing Board

Hispanic and Immigrants Affairs Board

Historic Cemeteries Advisory Board

Human Relations Commission

Mayor's Commission for Persons with Disabilities

Police Advisory Board

Public Art and Design Board

Substance Use Advisory Board

Raleigh Convention and Performing Arts Center Authority

# Community Engagement Café

## MENU

### Complimentary Items

ON THE HOUSE

#### Current Engagement, Outreach & Education Options

Boards and Commissions	Raleigh Neighborhood Registry
Community Connectors	Raleigh Planning Academy
Public Comment Period <i>board &amp; commission meetings</i>	Raleigh Neighborhood College
Public Comment Period <i>City Council meetings</i>	Citizens Leadership Academy
City Council Town Hall Meetings	Public Input/Engage Raleigh
Community Engagement Board	City of Raleigh Social Media
Neighborhood Rezoning Meeting	City of Raleigh Website
Department Engagement & Outreach Events	City Newsletters
Local Government Language Access Collaborative	Gov Delivery

### Appetizer

#### Immediate Options (0-6 months)

Quarterly Town Hall Meetings	.....	Medium
Engagement Campaign	.....	Low
Access to Community Centers for CACs	.....	Medium

COST \$-\$

### Main Course

#### Short Term Options (6-12 months)

Develop Engagement Network	.....	High
Regular Meet and Greet <i>for service departments</i>	.....	Medium

COST \$\$-\$\$\$

### Dessert

#### Long Term Options (1-3 years)

Establish External Community Engagement Service Unit	.....	High
Host City of Raleigh Expo	.....	Medium

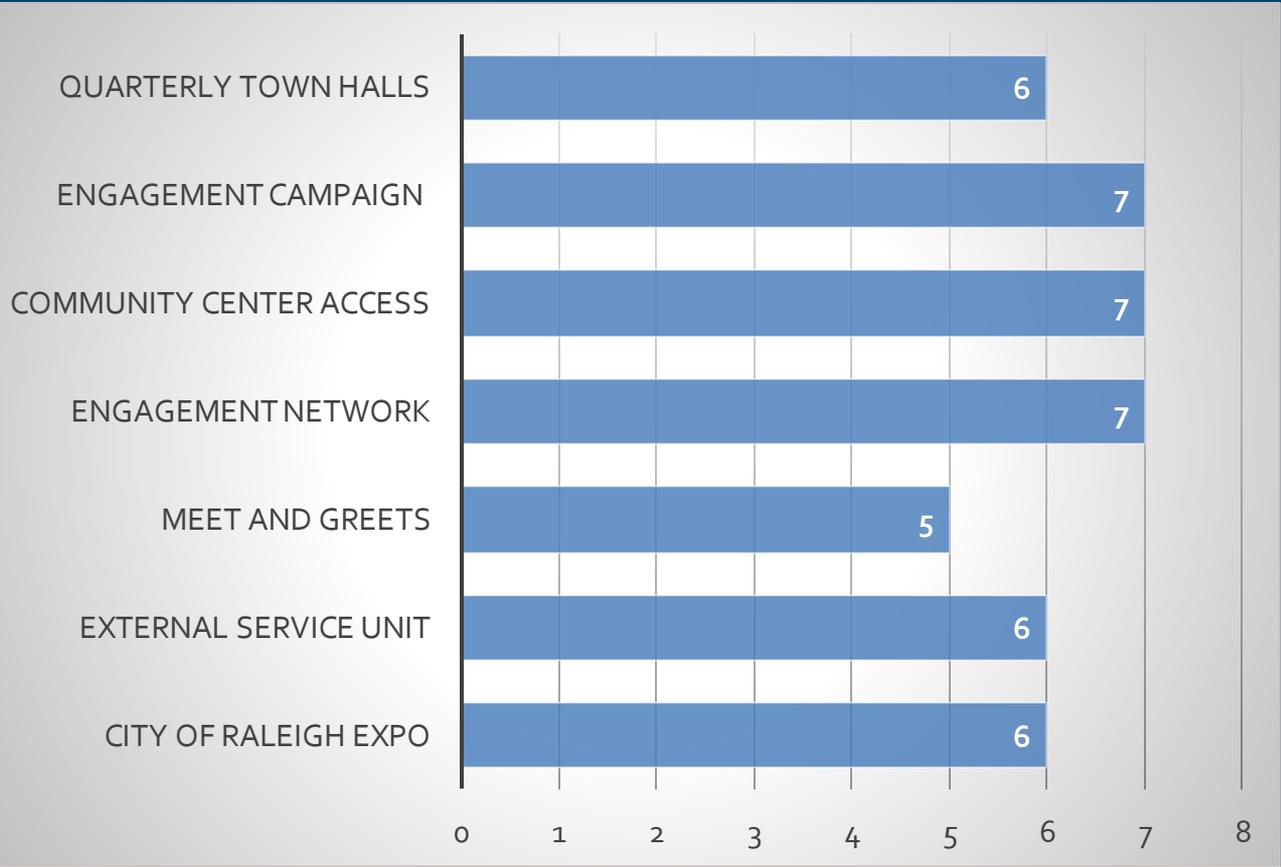
COST \$\$-\$\$\$

Left Side  
Items for Selection



Right Side  
Price Range and  
Potential Staff Impact





Public Comment Period *City Council meetings*

Citizens Leadership Academy

City Council Town Hall Meetings

Public Input/Engage Raleigh

Community Engagement Board

City of Raleigh Social Media

Neighborhood Rezoning Meeting

City of Raleigh Website

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# Quarterly Town Hall Meetings

- Held once a quarter per council member
- Increased opportunity for in-person meetings

**Recommended Action:** Authorization to increase town hall meetings from 2 per year to 4 per year

## *Appetizer*

COST \$-\$

### Immediate Options (0-6 months)

Quarterly Town Hall Meetings ..... Medium

Engagement Campaign ..... Low

Access to Community Centers for CACs ..... Medium

## *Main Course*

COST \$\$-\$\$\$

### Short Term Options (6-12 months)

Develop Engagement Network ..... High

Regular Meet and Greet *for service departments* ..... Medium

## *Dessert*

COST \$\$-\$\$\$

### Long Term Options (1-3 years)

Establish External Community Engagement Service Unit ..... High

Public Comment Period *City Council meetings*

Citizens Leadership Academy

City Council Town Hall Meetings

Public Input/Engage Raleigh

Community Engagement Board

City of Raleigh Social Media

Neighborhood Rezoning Meeting

City of Raleigh Website

Department Engagement & Outreach Events

City Newsletters

Local Government Language Access Collaborative

Gov Delivery

# Engagement Campaign

- Streamline offline engagement information
- Enhanced visibility & storytelling

**Recommended Action: None**

## *Appetizer*

COST \$-\$\$

### Immediate Options (0-6 months)

Quarterly Town Hall Meetings .....	Medium
Engagement Campaign .....	Low
Access to Community Centers for CACs .....	Medium

## *Main Course*

COST \$\$-\$\$\$

### Short Term Options (6-12 months)

Develop Engagement Network .....	High
Regular Meet and Greet <i>for service departments</i> .....	Medium

## *Dessert*

COST \$\$-\$\$\$

### Long Term Options (1-3 years)

Establish External Community Engagement Service Unit .....	High
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Public Comment Period *City Council meetings*

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# Community Center Access

## *Appetizer*

COST \$-\$

### Immediate Options (0-6 months)

Quarterly Town Hall Meetings .....	Medium
Engagement Campaign .....	Low
Access to Community Centers for CACs .....	Medium

- Citizen Advisory Councils
- Pre-determined list of community centers
- Available until Engagement Network is established

## *Main Course*

COST \$\$-\$\$\$

### Short Term Options (6-12 months)

Develop Engagement Network .....	High
Regular Meet and Greet <i>for service departments</i> .....	Medium

- Staff would work within the CAC network to ensure all active and non-active CACs are aware of this interim opportunity

## *Dessert*

COST \$\$-\$\$\$

### Long Term Options (1-3 years)

Establish External Community Engagement Service Unit .....	High
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# Meeting Spaces

## District A

Eastgate Neighborhood Center  
4200 Quail Hollow Dr.

## District B

Abbotts Creek Community Center  
9950 Durant Rd.

## District C

Roberts Neighborhood Center  
1300 E. Martin St.

## District D

Powell Drive Neighborhood Center  
740 Powell Dr.

## District E

Glen Eden Neighborhood Center  
1500 Glen Eden Dr.

# Community Center Access

## Normal Operating Hours

10am-9pm M-F

9am-3pm Sat

1pm-6pm Sun

## Includes

Access to center

City Wi-Fi

Tables

Chairs

Projector

## Does Not Include

Assigned Community Relations Analyst

Mailings

Capacity Building

# Community Center Access



Public Comment Period *City Council meetings*

Citizens Leadership Academy

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# Community Center Access

## *Appetizer*

COST \$-\$\$

### Immediate Options (0-6 months)

Quarterly Town Hall Meetings .....	Medium
Engagement Campaign .....	Low
Access to Community Centers for CACs .....	Medium

## *Main Course*

COST \$\$-\$\$\$

### Short Term Options (6-12 months)

Develop Engagement Network .....	High
Regular Meet and Greet <i>for service departments</i> .....	Medium

## *Dessert*

COST \$\$-\$\$\$

### Long Term Options (1-3 years)

Establish External Community Engagement Service Unit .....	High
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**Recommended Action:** Authorization to allow Citizen Advisory Councils access pre-determined list of community centers March 1, 2023 until Engagement Network is established.

## Main Course

### Short Term Options (6-12 months)

Develop Engagement Network	.....	High
Regular Meet and Greet for service departments	.....	Medium

COST \$\$-\$\$\$

## Dessert

### Long Term Options (1-3 years)

Establish External Community Engagement Service Unit	.....	High
Host City of Raleigh Expo	.....	Medium

COST \$\$-\$\$\$

# Remaining Priorities

- Consideration for additional FTE's through FY24 budget process
- Consideration for additional operational funds through FY24 budget process

# Questions

